

**Institution: South Suburban College**  
**Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Christina Williams
Title	Manager of Financial Aid
Department	Financial Aid
Address	15800 S. State Street, South Holland, IL 60473
Phone number	708-596-2000
Email address	

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

**Preparer Name: Jan Green**  
**for the Office of the Vice President of Student Development**  
**Preparer Email Address: jgreen@ssc.edu**  
**September 22, 2009**

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Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	280	0	15
Contact Name	Gregory Lawrence		
Department	Counseling		
Address	15800 S. State Street, South Holland, IL 60473		
Telephone Number	708-596-2000, x 5708		
Email Address	glawrence@ssc.edu		

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b. Academic support/tutoring                 

Contact Name      Patrice Burton, Associate Dean of Student Services  
Department      Student Services  
Address      15800 S. State Street, South Holland, IL 60473  
Telephone Number      708-596-2000  
Email Address      pburton@ssc.edu

c. Campus social events                 

Contact Name      Patrice Burton, Associate Dean of Student Services  
Department      Student Services  
Address      15800 S. State Street, South Holland, IL 60473  
Telephone Number      708-596-2000  
Email Address      pburton@ssc.edu

d. Career services                 

Contact Name      Gregory Lawrence  
Department      Dean of Student Development  
Address      15800 S. State Street, South Holland, IL 60473  
Telephone Number      708-596-2000, x 5708  
Email Address      glawrence@ssc.edu

e. Counseling                 

Contact Name      Gregory Lawrence  
Department      Dean of Student Development  
Address      15800 S. State Street, South Holland, IL 60473  
Telephone Number      708-596-2000, x 5708  
Email Address      glawrence@ssc.edu

f. Disability Services                 

Contact Name      Gregory Lawrence  
Department      Dean of Student Development  
Address      15800 S. State Street, South Holland, IL 60473  
Telephone Number      708-596-2000, x 5708  
Email Address      glawrence@ssc.edu

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g. Employment assistance           

Contact Name                      Gregory Lawrence  
Department                         Dean of Student Development  
Address                                15800 S. State Street, South Holland, IL 60473  
Telephone Number                 708-596-2000, x 5708  
Email Address                        glawrence@ssc.edu

h. Financial aid assistance                                
counseling (excluding  
Montgomery GI Bill, IVG,  
ING, or Post 9/11 Bill)

Contact Name                                      Christina Williams  
Department                                         Financial Aid  
Address    15800 S. State Street, South Holland, IL 60473  
Telephone Number                                 708-596-2000  
Email Address                                        cwilliams@ssc.edu

i. Health services                                             

Contact Name  
Department  
Address  
Telephone Number  
Email Address

j. Mentoring           

Contact Name                                      Gregory Lawrence  
Department                                         Dean of Student Development  
Address    15800 S. State Street, South Holland, IL 60473  
Telephone Number                                 708-596-2000, x 5708  
Email Address                                        glawrence@ssc.edu

k. Orientation           

Contact Name                                      Gregory Lawrence  
Department                                         Dean of Student Development  
Address    15800 S. State Street, South Holland, IL 60473  
Telephone Number                                 708-596-2000, x 5708  
Email Address                                        glawrence@ssc.edu

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1. Tuition assistance counseling

Contact Name  
 Department  
 Address  
 Telephone Number  
 Email Address

1. Montgomery GI Bill

2. Illinois National Guard Grant (ING)

3. Illinois Veterans Grant (IVG)

4. Post 9/11

m. Transition assistance (counseling, housing, etc.)

Contact Name  
 Department  
 Address  
 Telephone Number  
 Email Address

n. Veteran student lounge or designated gathering space

Contact Name  
 Department  
 Address  
 Telephone Number  
 Email Address

o. Other (please describe)

Contact Name  
 Department  
 Address  
 Telephone Number  
 Email Address

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6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Academic support/tutoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Campus social events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Career services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Disability Service Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Employment assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Mentoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Orientation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Tuition assistance counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1. Montgomery GI Bill	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Illinois National Guard Grant (ING)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Illinois Veterans Grant (IVG)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Post 9/11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Transition assistance (counseling, housing, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. Veteran student lounge or designated gathering space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Other (please describe)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	300	300	300
b. Academic support/tutoring	100	100	100
c. Campus social events	20	20	20
d. Career services	50	50	50
e. Counseling	20	20	20
f. Disability Service Office	10	10	10
g. Employment assistance			
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)			
i. Health services			
j. Mentoring	20	20	20
k. Orientation	200	200	200
l. Tuition assistance counseling	300	300	300
1. Montgomery GI Bill	300	-	300
2. Illinois National Guard Grant (ING)	100	-	-
3. Illinois Veterans Grant (IVG)	100	-	-
4. Post 9/11	300	-	300
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

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8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)  
Counseling by Counseling Faculty

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

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16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes  
 No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes  
 No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at [Jennifer.timmons@illinois.gov](mailto:Jennifer.timmons@illinois.gov), Edie Long (DVA) at [Edie.long@illinois.gov](mailto:Edie.long@illinois.gov), and Yock Tan (IBHE) at [tan@ibhe.org](mailto:tan@ibhe.org).

www.ssc.edu

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;  
and
- The Governor.

THANK YOU

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